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- Make use of the accessibility features of a modern smartphone or tablet
- Make use of the accessibility features of a modern computer or laptop
- Use your computer to read web pages out loud
- Use the keyboard to navigate screens
- Increase text size
- Magnify your screen
- Change background and text colors
- Make your mouse pointer more visible (Windows only)
- If you are looking for mouse and keyboard alternatives, speech recognition software such as Dragon Naturally Speaking or other accessibility software may help you navigate web pages and online services. The Dragon Naturally Speaking software allows the user to move focus around a web page or application screen through voice controls.
- If you are deaf or hard of hearing, there are several accessibility features available to you.

## **Closed Captioning**

Closed captioning provides a transcript for the audio track of a video presentation that is synchronized with the video and audio tracks. Captions are generally visually displayed over the video, which benefits people who are deaf and hard of hearing, and anyone who cannot hear the audio due to noisy environments. Written descriptions of our services are available for those who are unable to hear our videos and/or for videos that do not have closed captioning.

## **Volume Controls**

Your computer, tablet, or mobile device has volume control features. Each video and audio service has its own additional volume controls. Try adjusting both your device's volume controls and your media players' volume controls to optimize your listening experience.

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